

The Hon **John Palmer** BSc Hons 2.1 CEng MIET PRINCE2 Practitioner
07966 273435, jp@rocksol.co.uk, 29 The Vale, London NW11 8SE

Has 10 years of NHS/Private patient experience working in a specialist hospital

A self-starter who engages with stakeholders at all levels

Runs multiple projects covering: Change, IT and procurement

Pays attention to security and quality

Writes business cases & policies

Adept at planning, budgeting, and overcoming obstacles

Knowledgeable on messaging, programming, data, and Information Governance

Interested in IT methodologies and technology

Skills

- Project Management of complex projects
- Business analysis and Change management
- Writing/updating policies
- Stakeholder engagement
- System specification and configuration
- Business Continuity/Disaster Recovery
- Risk identification and management
- Team management
- Supplier management
- Procurement/options appraisal
- Deployment, transition and ITIL
- Use of tools such as Microsoft Project, Visio, PowerPoint & Excel
- A background in programming, databases and HL7/XML messaging
- Trained user of iExpress PAS, Healthcode invoicing/remittances, Heartsuite, Compucare PAS, Graphnet EPR, Sunquest ICE, Inflex, PICIS theatre system and JAC pharmacy system

Qualifications & memberships

- BSc Hons 2.1 Manchester University in Electronics and Electrical Engineering.
- Prince2 Practitioner, candidate P2RR/493210
- Chartered Engineer, CEng
- Member of the Institution of Engineering and Technology, MIET
- Information Governance certificate
- Child protection Awareness Certificate
- Equality and Diversity training certificate

Career and Achievements

Senior Project Manager & Integration Analyst, RBHT NHS Trust Oct 2007-Sept 2013

Managing the hugely successful Compucare Private Patients' system project, for the Royal Brompton and Harefield NHS Foundation Trust.

Engaging with stakeholders, ensuring Information Governance, leading meetings, reminding all of priorities, working with suppliers to resolve issues, updating business case and budget, working with LEAN workflow initiative.

The £300k, 100-user project, has interfaces with iSoft patient administration system, eFinancials, laboratory results, Healthcode and SMS gateway.

Managing the smooth introduction of the 20-user Clinical Research Facility Manager software project, dealing with Information Governance, leading meetings, budgeting, procuring, configuring and deploying the software.

Managing the complex requirements and design phase of the £200k, 150-user, Heartsuite Congenital Cardiology system project. Engaging with stakeholders, leading meetings, and updating plans.

Managing an effective Picis theatre system upgrade. The upgrade brings the hosting on-site, so avoiding any possible external networking issues. Writing the business case and plan, leading meetings with stakeholders, procuring platform/VMware and proving Disaster Recover.

Ensuring system and Crystal reports configured to user requirements, Integration and configuration and testing with users, ensuring training, and fixing of issues on this £200k, 100-user project.

On the ARX/Carefusion Drug and Supply cabinets project: Ensuring Information Governance and Controlled Drug issues are addressed at the Project Board. Ensuring project IT needs met, and business continuity addressed.

Integrating Agfa RIS report message to EPR.

Integrating Agfa PACS viewer to EPR.

Loading of data to Oracle database from iSoft iExpress PAS and Picis theatre system

Ensuring NHS number propagation from iSoft iExpress PAS to other systems.

Writing policy for mobile device security

Updating policy for Business Continuity/Disaster Recovery for EPR

EPR Project Manager, RBHT NHS Trust**Jan 2003-Oct 2007**

Member of the Clinical Records and Confidentiality Committee.
Representing the Trust at NPfIT and Critical Care Network meetings.

Managing the Trust-wide Graphnet Electronic Patient Record project with a team of 12 in-house staff plus suppliers, enabling rollout across 2000 desks with 800 users and with interfaces using HL7, XML & CSV to various systems, including patient administration, imaging and laboratory medicine. Ensuring priorities observed. Working with the laboratories to ensure the quality of all lab results/reports as displayed in EPR.

Testimonial: "...ensured our Electronic Patient Record went operational, in a resilient configuration, dealing particularly well with issue resolution and governance", Graham Everson, Head of Information Services and Telecommunications, Royal Brompton & Harefield NHS Trust.

Technical Lead, AL Digital Ltd/The Bunker**May 2000-Oct 2002**

Managing secure web projects and the programmers working on them. Gathering requirements from the clients and designing technical solutions. Quoting for work totalling > £500,000 in the first year.

Account manager for Dutch Genie portal - managing 5 programmers delivering news and SMSs

Managing programmers refining the Film casino online investment system

Responsible for the security of the €440k European Link3D remote molecular modelling project. Presented on Computer Security to consortium members at Ispra, Italy.

Computer Consultant, Royal Brompton & Harefield NHS Trust **April 1998-Feb 2000**

Enhanced European Prestige Project medical programs. Presented ATL/COM paper in Lisbon.

Responsible for Year 2000 compliance, remediation and certification

Head of Video Switching, Troy Systems**Dec 1989-Jan 1998**

Managing 5 programmers developing a £500k Dealing Room Keyboard and Video Switching System in C++ for SBC in Switzerland and Singapore

Developing a Dealing Room Callout System capturing Reuter's Dealing 2000 currency deals for UBS NY

Developing a Graphical keyboard configuration application for Bear Stearns NY

Testimonial: "... designed systems which meet user requirements and external constraints, building in sufficient flexibility for future enhancement without over-engineering designs", R.J. Hudson, Senior Software Engineer, Troy Systems Ltd.