

Summary

An IT Leader and influencer, with experience in community pharmacy, the NHS, project management, managing programmers, security, Banking and Telecommunications

Skills

- Engaging with and influencing stakeholders
- Demystifying IT
- Programme and Project Management
- Business analysis and system specification
- Business Continuity/Disaster Recovery
- Risk identification and management
- Team and supplier management
- Procurement/options appraisal
- Deployment, transition and ITIL

Qualifications & memberships

- BSc Hons 2.1 Manchester University in Electronics and Electrical Engineering
- Prince2 Practitioner, candidate P2RR/493210
- Chartered Engineer, CEng
- Member of the Institution of Engineering and Technology, MIET
- Information governance certificate
- Child protection awareness certificate
- Equality and diversity training certificate

Career and selection of key achievements

Pharmacy IT Lead, National Pharmacy Association, current

Leading on the extensive community pharmacy IT work plan. Providing expertise on FMD and contributing to the effort on GDPR.

National IT Lead, Pharmacy Voice, 3 years

Helping community pharmacy make the best use of current IT; recommending enhancements, and looking at future IT.

Running the IT group, and engaging with all stakeholders: AIMp, CCA, NPA, pharmacy owners, system suppliers, the All-Party Pharmacy Group, NHS Digital, NHS England, RPS, PSNC, Independent IT council, HDA & MHRA.

Campaigning to optimise the Electronic Prescription Service (EPS)

Accelerating the Summary Care Record (SCR) roll-out to community pharmacy; Calling for write access by community pharmacy to patient care records

Contributing to the UK FMD working group on workflow, security, and technical implications of the legislation.

John Palmer BSc Hons CEng MIET PRINCE2 Practitioner
07966 273435 john.palmer@rocksol.co.uk 29 The Vale, London NW11 8SE

Instrumental in bringing together pharmacy system suppliers and NHS Digital to discuss a contract.

Senior Project Manager & Integration Analyst, Royal Brompton & Harefield NHS Trust, 10yrs

Managing the £300k 100-user Compucare Private Patients' system project, engaging with users, working with suppliers to resolve issues, updating business case & budget, assuring interfaces with iSoft, eFinancials, WinPath, Healthcode and SMS system.

Managing an effective £200k 100-user Picis theatre system upgrade, bringing hosting on-site. Writing business case and project plan, procuring platform/VMware and proving disaster recover, ensuring Crystal reports met user requirements, integration, configuration, user testing & training

ARX/Carefusion Drug and Supply cabinets' project: Ensuring Information Governance, controlled drug issues, and business continuity addressed.

Managing the Trust-wide Graphnet Electronic Patient Record (EPR) project with a team of 12 in-house staff plus suppliers, enabling rollout across 2000 desks with 800 users and with interfaces using HL7 and XML to various systems, including patient administration, imaging and laboratory medicine. Working with the laboratories to assure lab report quality; Ensuring resilience.

Integrating Agfa RIS report messages and PACS viewer into EPR. Loading of data to Oracle database from iSoft iExpress PAS and Picis theatre system

Writing the policy for mobile device security

Updating the Business Continuity/Disaster Recovery policy for EPR

Member of the Clinical Records and Confidentiality Committee.

Technical Lead, AL Digital Ltd/The Bunker, 2.5 years

Managing secure web projects and the programmers working on them. Gathering requirements from the clients and designing technical solutions. Quoting for work totalling more than £500k in the first year.

Account manager for Dutch Genie portal - managing 5 programmers delivering news and text messages.

Managing programmers refining the Film casino online investment system.

Responsible for the security of the €440k European Link3D remote molecular modelling project.

Presented on Computer Security to consortium members at Ispra, Italy.

Head of Video Switching, Troy Systems, 9 years

Managing 5 programmers developing a £500k Dealing Room Keyboard and Video Switching System in C++ for SBC in Switzerland and Singapore

Developing a Dealing Room Callout System capturing Reuter's Dealing 2000 currency deals for UBS NY

Developing a Graphical keyboard configuration application for Bear Stearns NY