

The Hon **John Palmer** BSc Hons 2.1 CEng MIET PRINCE2 Practitioner  
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**Accomplished Project Manager and specialist in IT, who engages effectively with stakeholders, bridging the gap between business and technology. Brings insight from the fields of health, security and banking.**

## **Business Skills**

- Project Management of complex projects
- Business analysis and Change management
- System specification and configuration
- Business Continuity/Disaster Recovery
- Risk identification and management
- Team management
- Supplier management
- Procurement/options appraisal
- Deployment, transition and ITIL

## **Technical Skills**

- Programming: C++, Java, VB, Perl, TCL
- Operating systems: Windows, HPUX, SunOS, Solaris, Linux, FreeBSD
- Project tools: Microsoft Project, Project Vision, Excel, UML
- Database: SQLserver, Oracle, MySQL, Informix, ODBC, Crystal Report
- Integration: Cloverleaf, XML, HL7, SMS, EDI, CSV, IWA
- Health systems: iExpress, Healthcode, Heartsuite, Compucare, PICIS, WinPath
- Reuters Dealing 2000, eFinancials

## **Qualifications & memberships**

- BSc Hons 2.1 Manchester University in Electronics and Electrical Engineering.
- Prince2 Practitioner, candidate P2RR/493210
- Chartered Engineer, CEng
- Member of the Institution of Engineering and Technology, MIET

## **Career and Achievements**

### **Senior Project Manager & Integration Analyst, RBHT NHS Trust Oct 2007-Sept 2013**

- Managing the hugely successful Compucare Private Patients' system project, for the Royal Brompton and Harefield NHS Foundation Trust. The £300k, 100-user project, interfaces with patient administration system, eFinancials, laboratory results, Healthcode and SMS gateway.
- Managing the smooth introduction of the 20-user Clinical Research Facility Manager software project, procuring, configuring and deploying the software.

- Managing the complex requirements and design phase of the £200k, 150-user, Heartsuite Congenital Cardiology system project.
- Managing an effective Picis theatre system upgrade. Bringing the hosting in-house, facilitating configuration, interfacing and training, and proving disaster recover, on this £200k, 100-user project.

#### **EPR Project Manager, RBHT NHS Trust**

**Jan 2003-Oct 2007**

- Managing the Trust-wide Graphnet Electronic Patient Record project with a team of 12 in-house staff plus suppliers, enabling rollout across 2000 desks with 800 users and with interfaces using HL7, XML & CSV to various systems, including patient administration, imaging and laboratory medicine.

**Testimonial:** "...ensured our Electronic Patient Record went operational, in a resilient configuration, dealing particularly well with issue resolution and governance", Graham Everson, Head of Information Services and Telecommunications, Royal Brompton & Harefield NHS Trust.

#### **Technical Lead, AL Digital Ltd/The Bunker**

**May 2000-Oct 2002**

- Managing secure web projects and the programmers working on them. Gathering requirements from the clients and designing technical solutions. Quoting for work totalling > £500,000 in the first year.
- Account manager for Dutch Genie portal - managing 5 programmers delivering news and SMSs
- Managing programmers refining the Film casino online investment system
- Responsible for the security of the €440k European Link3D remote molecular modelling project. Presented on Computer Security to consortium members at Ispra, Italy.

#### **Computer Consultant, Royal Brompton & Harefield NHS Trust**

**April 1998-Feb 2000**

- Enhanced European Prestige Project medical programs. Presented ATL/COM paper in Lisbon.
- Responsible for Year 2000 compliance, remediation and certification

#### **Head of Video Switching, Troy Systems**

**Dec 1989-Jan 1998**

- Managing 5 programmers developing a £500k Dealing Room Keyboard and Video Switching System in C++ for SBC in Switzerland and Singapore
- Developing a Dealing Room Callout System capturing Reuter's Dealing 2000 currency deals for UBS NY
- Developing a Graphical keyboard configuration application for Bear Stearns NY

**Testimonial:** "... designed systems which meet user requirements and external constraints, building in sufficient flexibility for future enhancement without over-engineering designs", R.J. Hudson, Senior Software Engineer, Troy Systems Ltd.